

# TESTING SERVICES FOR HOTEL SERVICE PROVIDERS

As one of the top tourist destinations in Asia, the Tourism and Hospitality industries continue to prosper in the Hong Kong economy. The prosperity of these industries has brought immense opportunities and growth prospects to hotel service providers. To enhance market and business opportunities, hotel service providers make every effort to provide exceptional service and pleasant experience to their guests as soon as they step into the hotel.

In addition to a great and comfortable accommodation, safety is also an important concern to hotel guests. Therefore, hotel service providers have to adopt adequate safety precautions to protect their customers, and STC (Hong Kong Standards and Testing Centre) is here to help.



With more than 50 years of experience in consumer product testing and certification, STC is the first furniture flammability testing laboratory in Hong Kong accredited under HOKLAS\*, as well as the first SATRA accredited flammability and footwear testing laboratory in Asia. We offer a comprehensive range of testing services according to prevailing international standards and tailored to your specifications:

Category	Testing Items
Textiles	Colorfastness Dimensional stability
Materials	Slip resistance Tensile strength
Flammability	Flammability of mattresses Flammability of chairs
Chemical	Azo dyes Formaldehyde TVOC (Total Volatile Organic Compounds)

## 6 Reasons Hotel Operators should get in touch with STC

- Regulatory conformity – Make sure your hotel facilities and furniture comply with fire resistance standards such as BS 7176, BS 7177 and BS 476
- Increased brand reputation
- Potential cost savings
- Operational guidance and support
- Market intelligence
- Peace of mind for both managers and guests

\* Our laboratory is accredited by HKAS for specific tests as listed in the HOKLAS Directory.

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# 為酒店行業而設之 測試服務

香港作為亞洲最受歡迎的旅遊勝地之一，旅遊及酒店業發展蓬勃，為推動香港經濟作出重大貢獻，同時亦為酒店經營者帶來龐大機遇。但香港酒店行業競爭日趨激烈，想要在市場中掌握商機及維持優勢，酒店經營者必須為顧客提供優越的款待服務以及賓至如歸的愉快體驗。

除了為顧客提供優良服務及舒適的住宿環境外，酒店是否擁有足夠安全配套設施及住宿環境亦是顧客十分關注的一項因素。因此，酒店企業必須採取適當的安全預防措施以確保住客能夠在安全及舒適的環境下使用服務。STC（香港標準及檢定中心）致力為酒店企業提供專業可靠的安全檢測服務。



憑藉超過50年消費品測試及認證經驗，STC是香港首個獲得HOKLAS\*認可的傢具可燃性測試實驗室，也是亞洲第一家獲得SATRA認可的可燃性和鞋類測試實驗室。我們會根據現行國際標準為客戶提供檢測服務，亦能因應客戶要求度身定制一套全方位的測試方案：

類別	測試項目
紡織品	色牢度 縮水程度
材料	防滑性 抗拉強度
可燃性	床褥可燃性 座椅可燃性
化學品	偶氮染料 甲醛 TVOC（總揮發性有機化合物）

## 酒店經營者應與STC取得聯繫的6大理由

- 法規符合性 — 測試能確保酒店設施和傢具符合 BS 7176、BS 7177與BS 476等防火效能標準
- 提高品牌聲譽
- 協助企業節省成本
- 營運指導和支援
- 市場情報
- 讓企業管理者和顧客同得安心

\* 指定的認可測試項目載於香港實驗室認可名冊內。

欲知詳情，歡迎致電STC紡織、鞋類、傢具及物料部：

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